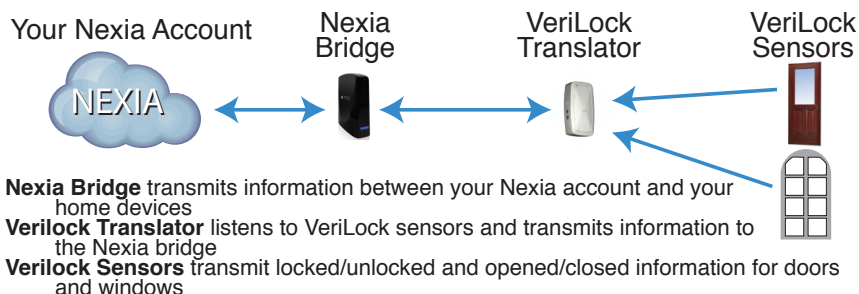# Andersen VeriLock to Z-Wave Translator Module

The Andersen VeriLock to Z-Wave Translator Module enables door/window status monitoring, alerts and complete home automation integration with Nexia.

For help with this product, please call Andersen Customer Service: 855-337-8806. For help with your Nexia account, please call Nexia Customer Service: 877-451-7278.

Required Components

The following are required components in a VeriLock system with Nexia™ Home Intelligence integration.

Your Nexia Account   Nexia Bridge   VeriLock Translator   VeriLock Sensors

NEXIA

Nexia Bridge transmits information between your Nexia account and your home devices

Verilock Translator listens to VeriLock sensors and transmits information to the Nexia bridge

Verilock Sensors transmit locked/unlocked and opened/closed information for doors and windows

Begin Here

Before starting, **please watch** the "VeriLock Translator Setup" video on the Nexia™ Home Intelligence YouTube Channel.

Create Your Nexia Account
1. Use your web browser to visit www.mynexia.com.
2. Select **Sign Up Now**.
3. Complete all information on the **Create Your Account** page.
4. On the **Choose Your Device** page, select:
   ✔ Bridge
   ✔ VeriLock Translator

Enroll Your Bridge
5. Proceed through the Bridge preparation steps. Ensure that you have a Nexia Bridge, Bridge power supply and Ethernet cable. DO NOT connect the Bridge to power until prompted.
6. When prompted online, enter the 12-digit MAC address printed on the yellow label on the Nexia Bridge.
7. When prompted online, connect the Bridge to power and Connect the Bridge to your router using an Ethernet cable.
8. Allow the Bridge setup to complete.

Add Your VeriLock Translator
9. Proceed online through the preparation steps for your VeriLock Translator.
10. While the 4-minute timer is running, plug in your VeriLock Translator into an outlet within 30 feet of your Nexia Bridge. If a success message is not shown within one minute, try pressing and releasing the VeriLock Translator round Z-Wave button while the 4-minute timer is still running.

Prepare the Nexia Mobile App
11. Download the Nexia™ Home Intelligence app onto your mobile device (Android, iOS or Windows Phone are currently supported).
12. Open the Nexia app.
13. Select **Sign In**. Enter the same username and password you created for your Nexia account.
14. Create a 4-digit PIN.

Add VeriLock Sensors
15. From the app, select **Add VeriLock Sensor**.
16. After adding all sensors, use Nexia to monitor sensor status and send alerts for each of your VeriLock Sensors.

For detailed setup instructions, please go to www.MyNexia.com and click Help, then click Andersen VeriLock.

Basic Troubleshooting

With any wireless system, variables in home construction and environment can impact communications quality. If your system is not working as expected, please start with the following troubleshooting tips.

• If you have any other wireless transmitters, such as a baby monitor, temporarily disable the transmitter and re-test Nexia operation.

• In the Nexia web portal, go to Edit Home, Advanced. Press Test Connection for the VeriLock Translator. Communications quality should be at least 70%. If not, try locating your VeriLock Translator closer to the Nexia bridge. Optimal performance is usually achieved when the translator is within 30 feet of your Nexia bridge. Additional Z-Wave repeaters can be used to improve Z-Wave communications quality.

• Use the VeriLock Translator diagnostics mode to confirm sensor communications are recognized by the translator. Honeywell 5800 series repeaters can be used to improve sensor to translator communication.

• Ensure VeriLock battery pull strips have been removed.

• Ensure VeriLock batteries are fresh.

Technical Specifications

For Indoor Use only, 120VAC, 60Hz, Audible Buzzer: 70 dB @3m max
Visual Indicators: Green, Yellow, Red LEDs

VeriLock Translator — Summary of Operation

Z-Wave Button

Status LEDs

Multi-Purpose Button

Action	Button	
Add or Remove Translator from Nexia Bridge Z-Wave Network	●	Z-Wave button: Tap once
Start or Cancel Sensor Enrollment Mode	■	Multi-Purpose button: Hold for 3 seconds
Change Beeper Volume	■	Multi-Purpose button: Tap to Change
Start or Stop Diagnostics Mode	■	Multi-Purpose button: Hold for 10 seconds
Reset Device To Factory Settings	● ■	Both buttons: Hold for 15 seconds

Status	LED Indications	Beeper
Add/Remove Translator: In Process	Yellow: Slow Blink	1 Beep
Add/Remove Translator: Success	Yellow: Fast Blink	3 Beeps
Add/Remove Translator: Failed	Red: Fast Blink	1 Beep
Normal Operation: Attached to a Network	Yellow: On Solid	
Normal Operation: Not Attached to a Network	Yellow: Off	
Sensor Enrollment: In Process	Green: Slow Blink	1 Beep
During Enrollment: Message detected from new sensor		1 Beep
During Enrollment: Message detected from enrolled sensor		2 Beeps
Sensor Enrollment: Success	Green: Blink 1 Second	3 Beeps
Sensor Exclusion: Success	Green: Fast Blink Twice	1 Beep
Sensor Enrollment/Exclusion: Failed	Red: Fast Blink	1 Beep
Diagnostics Mode	All Colors: Alternate Blinking 5 Seconds then Turn On Solid	3 Beeps
Diagnostics: Enrolled Sensor Message*	Green: Blink 1 Second	
Diagnostics: Non-enrolled Sensor Message	Green and Red: Blink 1 Second	

* Diagostics Mode: Provides audible and visual feedback when any VeriLock sensor message is detected. Use for testing whether VeriLock sensors are powered and in range of the VeriLock Translator.

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